

## **Terms and Conditions for Borvo Camping Safari Tents**

### **Bookings and Payments**

To secure a booking a 50% deposit is required.

The remainder of the rental fee must be paid 8 week prior to arrival date.

Bookings placed within 8 weeks prior to arrival date, requires a full payment (no deposit).

When the full payment is deposited into our Bank Account you will receive an email with confirmation of your booking.

The rental price includes the pitch, use of gas, water, electricity and tourist tax.

### **Cancellations**

Bookings may only be cancelled by email.

In the case of cancellation the following costs will be incurred:

30% of the rental fee will be charged for a cancellation up to 56 days prior to arrival date.

50% of the rental fee will be charged for a cancellation between 55 and 29 days prior to arrival date.

Full rental fee (100%) will be charged for a cancellation between 28 days and arrival date.

In the event of late payment, we reserve the right to cancel the booking.

High Season: Bookings in July and August run from Saturday to Saturday

Low Season: Minimum rental from 3 days (2 nights).

In the case of non occupancy another arrangement can be discussed.

### **Check-in & Check-out**

Check-in from 15:00pm on day of arrival

Check-out 11:00am on day of departure

No refund will be given to guests if the holiday for whatever reason has to be cut short for example later arrival or earlier departure.

Optional extra costs such as bed linnen and/or towel packages are not included in the previously mentioned costs and must be paid upon check-in at the camp site.

Pets are not allowed in the rented accomodation.

Mandatory cleaning fees are charged seperately.

### **Bank details**

Payment to MC van Stokkom

Crédit Agricole

FR76 1780 6001 5004 1519 2273 873